



FIRSTNET DEPLOYABLES

Get connected when you need it most.



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FIRSTNET DEPLOYABLES

FirstNet deployables provide first responders with connectivity capabilities much like a cell tower. FirstNet-dedicated deployables are mobile cell sites that link to FirstNet via satellite and don't rely on commercial power availability. They are for situations when rapid network restoration is needed. This can be a result of an emergency (such as a wildfire, earthquake, and natural or man-made hazard) or network outage.

- Can support both **planned** and **unplanned** events.
- SatCOLT LTE deployables support Band 14 and FirstNet Quality of Service, priority, preemption capabilities, non-preemptable satellite backhaul to the FirstNet Core.
- Provide voice (including Voice over IP, VoLTE), data, location and messaging.
- Deployables are supported within the 50 states, five territories and **the District of Columbia**



FIRSTNET DEPLOYABLES

If a FirstNet Deployable is requested, triage may resolve the network issue and thus remove the need for support. **The FirstNet Response Operations Group** at AT&T, led by former first responders now working for the FirstNet Program at AT&T, will work with agencies to determine the appropriate asset or resolution – based on the situation. ROG identifies the quickest path to resolution for network Optimization.

- Deployables provide access to the FirstNet network for FirstNet subscribers only. They do not support other carriers or AT&T consumer service.
- Customers should have a Band 14 device and FirstNet SIMs to access service on a FirstNet Deployable.
- The minimum number of FirstNet users on scene should be 12, for a FirstNet Deployable to be activated.
- ROG will triage and diagnose the network prior to deployment.
- All FirstNet Customers may request a FirstNet Deployable

REQUEST PROCESS

1 Once need is identified, the FirstNet customer or the FirstNet Solution Consultant contacts Care to submit an intake form requesting a FirstNet Deployable.



1.800.574.7000

Your Agency Account Customer Pin will be asked for, if unknown this is not mandatory for the intake.



Provide all the required information to the representative. An accurate Agency Name and FAN for the Agency are vital.

2 The FirstNet Solution Consultant works with the customer to coordinate their needs and logistics.



The FirstNet Consultant will also work with the FirstNet triage team to determine the appropriate solution.

LOGISTICS

INTAKE SUBMISSION



Review the intake form for the information required when submitting a request for support of a FirstNet Deployable.

[Intake Checklist](#)

This is the same form that will need to be filled out when requesting a Deployable.

SITE REQUIREMENTS



Review the Site Requirements for a FirstNet Deployable.

[Site Requirements](#)

This document provides an overview of the location requirements for a Deployable.



FIRSTNET®

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