



Tuesday, November 2, 2021

11:00-11:30 a.m.

Introduction and keynote

Introduction with APCO President Jason Kern

Featuring a special message from Congresswoman Robin Kelly

Keynote: A Message From FCC Commissioner Nathan Simington

11:30 a.m. – 12:30 p.m.

APCO Legislative Updates

Mark Reddish, Senior Counsel and Manager of Government Relations, APCO International

1:00-2:00 p.m.

ECC Directors Roundtable

Moderated by: Jeff Cohen, Chief Counsel and Director of Government Relations; Mark Reddish, Senior Counsel and Manager of Government Relations.

Panelists: Andrew Dameron, CPE, Director, Denver 9-1-1, Department of Public Safety City and County of Denver; Dominick Nutter, Emergency Communications Director, City of Raleigh Emergency Communications Center; Melissa Alterio, M.S., CPE, RPL, Director of Emergency Communications, Cobb County 9-1-1, Department of Public Safety

2:30-3:30 p.m.

Tech Talks

Portable Dispatch Platforms for First Responders

Shawn Harris, CCNA, Technical Sales Consultant, AT&T

Public Safety Grade = Vendor, Network, and Application Layer Diversity and Visibility

Ed Veal, Chief Technology Officer, NGA911

4:00-4:30 p.m.

Tech Talk

How Broadband and Other Technologies Will Impact 9-1-1 and Emergency Response

Mandy Curtis, Specialist, Product Management, L3Harris

4:30-5:00 p.m.

Emerging Augmented Reality and Internet-of-Things Technology from NIST PSCR's CHARIoT Challenge

Sarah Hughes, NIST PSCR's Open Innovation Team; Scott Ledgerwood, NIST PSCR's UI/UX Portfolio Lead



Wednesday, November 3, 2021

11:00 a.m. – 12:00 p.m.

Untethering the ECC: ECC Operations from Anywhere

Dave Mulholland, Administrator, Arlington County VA Emergency Communications Center; Doug Campbell, Deputy Director, Alexandria Department of Emergency and Customer Communications; Angelina Cardelas-Reese, 9-1-1 Systems Manager, Arlington County VA Emergency Communications Center

1:00-2:00 p.m.

APCO Regulatory Updates

Mark Reddish, Senior Counsel and Manager of Government Relations, APCO International

2:30-3:30 p.m.

Tech Talks

Emergency Telecommunicators Need Access to a Community AED Registry

Richard Price, Founder and President, PulsePoint Foundation and Fire Chief (ret.), San Ramon Valley Fire Protection District

When Next Generation Becomes Now: What's Next?

Jamison Peevyhouse, Director of Public Safety, RapidSOS; Dave Sehnert, Director of Strategy and Partnerships, NG911, RapidSOS

4:00-5:00 p.m.

Public Safety Next Generation 9-1-1 Coalition Roundtable

Moderated by: Mel Maier, Captain, Oakland County (MI) Sheriff's Dept.
Panelists: Keith Kelley, Deputy Chief, Field Operations Bureau, Athens-Clarke County (GA) Unified Government; Mark Reddish, Senior Counsel and Manager of Government Relations, APCO International; Adam Thiel, Deputy Managing Director, Fire Commissioner, OEM Director, City of Philadelphia



Thursday, November 4, 2021

- 11:00 a.m. – 12:00 p.m. **Updates from the Federal Communications Commission on Efforts to Improve Public Safety Communications**
David Furth, Deputy Chief, Public Safety and Homeland Security Bureau, Federal Communications Commission
- 1:00-2:00 p.m. **FirstNet Authority Roadmap: The Future of the Network, Driven by Public Safety's Priorities and Tech Trends**
Brian Hobson, Senior Director, Roadmap Development, FirstNet Authority
- 2:30-3:00 p.m. **Dealing with 'Next-Generation' Stress in the ECC**
Melissa Alterio, Director of Emergency Communications, Cobb County E911;
Todd Borowski, Peer Support Coordinator, Cobb County E911
- 3:00-3:30 p.m. **Tech Talk**

9-1-1 Data Messaging: Connecting the Dots to Relevant, Actionable Data Resources
Alex Hamlin, Partner Program Manager, Intrado
- 4:00-5:00 p.m. **What Makes Public Safety Cybersecurity Unique?**
Dusty Rhoads, Nationwide Governance Associate Director, Cybersecurity and Infrastructure Association